



Shuna EVENTS

Terms & Conditions

Hire rules

Payment

A non-refundable booking fee of £100 of the full hire amount is required to secure your booking. The balance must be paid after the team set up your frame.

Prices

Our quotes are valid for 2 weeks from issue. After which they will be subject to the current prices advertised at that time.

Once we've received your booking fee, we will not increase the cost of hire of the items quoted unless in the following circumstances;

- the date or location of the event changes, and therefore travel and/or time costs need to be recalculated
- the price of consumables increases if event is postponed more than a year (e.g sweets, donuts)
- you inform us of the need for us to return and move an item, which will be quoted separately for. Note items must not be moved once set up. Should you wish to add additional items to hire for your event at a later date after you have paid your booking fee, these will be subject to the prices advertised at that time.

Cancellations

Cancellations will result in the loss of the £100 booking fee. We do, however, understand that due to unforeseen circumstances your situation may change. Therefore, if you cancel before the final 4 weeks of your event date you will have no further amount to pay. We will also do our utmost to accommodate a new booking for your new date however should we not be available we reserve the right to keep the booking fee.

Once an order has been placed and booking fee paid for, you may not reduce the size of your order or remove items. This is because we have held these items for you and quite often turned away other customers. We may allow swaps for other similar priced items, if they are available on your event date.

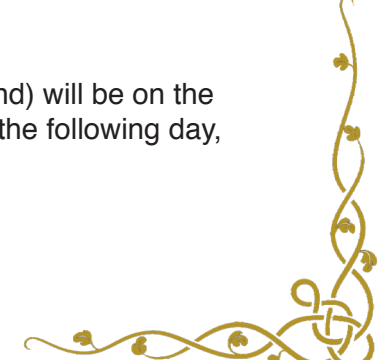
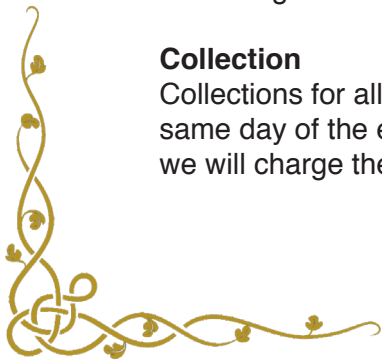
Please note: should Shuna Events need to cancel your booking due to unforeseen circumstances or illness, all payments already made will be refunded to you.

Set-Up

We will arrive to set up at a time agree with the hirer and/or venue. Once set up is complete, remaining balance must be paid.

Collection

Collections for all hires (unless expressly agreed in writing with us beforehand) will be on the same day of the event. If we are given no option by the venue but to collect the following day, we will charge the hirer a late collection fee of £100.





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Customer Liability

Shuna Events cannot be deemed liable should any guests at your event have an allergic reaction to any of the products provided at the event. Allergy information is available on request for all of the products provided. Some of the products may have traces of nuts or may have been produced alongside other products which contain nuts.

Customers should also ensure that children are suitably supervised at all times around hired items as they will not be manned by staff from Shuna Events once set up. We cannot be held responsible for safety issues which occur from the use of the equipment, consumables or the consumption of food products at your event.

No open flames (fires or cigarettes) must be near the hired items, and liquids and animals must be kept away to ensure no accidental damage from spillages. Children must be supervised around the hired items, and not allowed to climb or pull any of the structures.

Please note: none of our items should be moved or have any items pinned or attached to unless by prior agreement with Shuna Events. None of the items is suitable for sitting or climbing on, therefore we cannot be held responsible for any injuries that may occur should this happen. Any items found to be being miss-used during hire period will result in damage fee charge.

Disclaimer

Shuna Events reserves the right to take photographic and video items of the hired items prior to / at your event and to use those images for marketing purposes.

Acceptance of Terms

Your completed enquiry form and/or payment of our invoice, where several links and references to this page have been made, is deemed as your acceptance of our Terms & Conditions of hire. Should you wish to receive a copy of these terms, please let us know.

Price includes delivery and set up within Sussex. Delivery outside Sussex will incur delivery costs.

